

DDU100 Firmware Upgrade Guide

This document provides step-by-step instructions for upgrading the firmware of the DDU100 device. Please follow each step carefully to ensure a successful firmware update process.

Step 1 – Enter Firmware Upgrade Mode

Ensure that the DDU100 is NOT connected to the PC via USB. Press and hold the button located on the back of the device, then connect the DDU100 to the PC using the official USB cable. The device will enter firmware upgrade mode automatically, as shown in Figure 1.

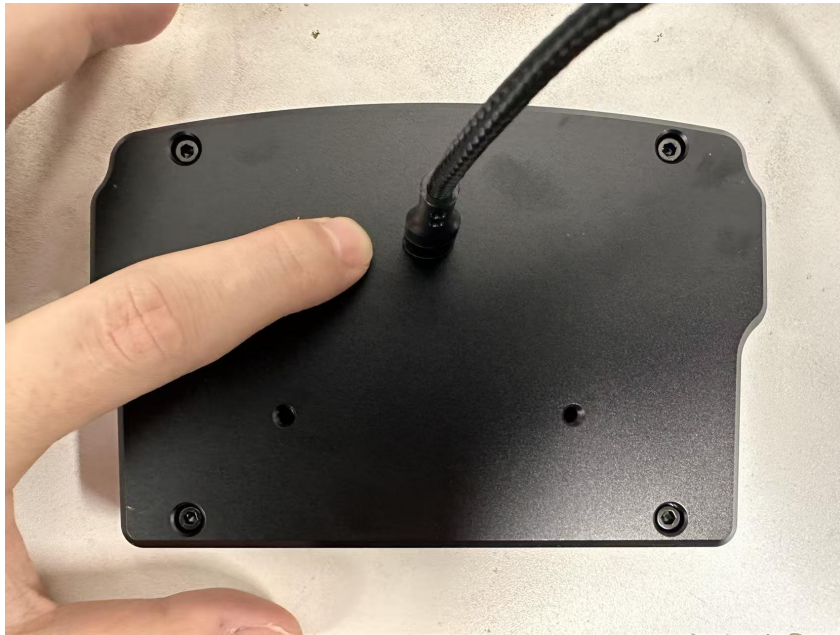


Figure 1

Step 2 – Launch the Upgrade Tool

Open the official application “SAssistant.exe”. Once launched, the application should automatically detect the DDU100 device that is currently in firmware upgrade mode, as shown in Figure 2.



Figure 2

Step 3 – Perform the Firmware Upgrade

Click “Open File” and select the latest .bin firmware file included in the firmware package. After selecting the file, click “Update Firmware” to begin the upgrade process. Do not disconnect the USB cable or power off the device during the upgrade. When the upgrade is completed successfully, the confirmation screen shown in Figure 3 will appear.



Figure 3

Important Notes:

- Always use the official USB cable provided with the device.
- Do not disconnect the device during the firmware upgrade process.
- Ensure the PC remains powered on throughout the upgrade.